

Homeless & ReEntry Helpers, Inc.

Helpers
Helping Others

Outreach Team

Welcome to HHOOT's (Helpers Helping Others Outreach Team) Monthly Meeting

(Revised 14Jul12)

Need Help? Please Visit the:

**Homeless & ReEntry
Resource Center**

www.IndyHelpers.com



Old Don

916 & 940 E. Michigan St.
Indianapolis, IN 46202 USA
317-547-0500 Voice
317-547-0700 Fax
Hawkins@HHOOT.com
www.IndyHelpers.com



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God & Country:

- We like to start our meetings by acknowledging God and Country. I know it may seem old fashion, but please bear with some of us old folks while we recite the:
 - The Lord's Prayer
 - The Pledge of Allegiance
- HRH & HHOOT are Christian organizations but all faiths are always welcome here.
- If you are of another faith, and wish to pray with us, or, for us, please do so.
- Thank you and may God continue to bless us all, and the United States of America.



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➤ **Our Lord's Prayer** (As per Matthew & Luke):

Our Father, who art in heaven, hallowed be thy name.
Thy Kingdom come, thy will be done,
on earth as it is in heaven.

Give us this day our daily bread.

Forgive us our trespasses, as we forgive those
who trespass against us.

And lead us not into temptation, but deliver us from evil.

For thine is the kingdom,

the power and the glory, for ever and ever. Amen

➤ **Our Pledge of Allegiance** (June 14th, 1954):

I pledge allegiance to the flag
of the United States of America,
and to the Republic for which it stands:

one Nation under God, indivisible,
With liberty and justice for all.



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Before I introduce you to our other HHOOT members, I would like tell you a little bit about HRH:

HRH was formed in August of 2008 (HHOOT in March of 2011) to develop an information and referral data base (Community Resource Center) that lists goods and services to the Homeless & ReEntry Industry that could benefit persons in need, and those organizations that HELP those persons in need.

Initially, HRH supplied our industry with:

- 1) Our All-in-One Web Site (listing over 1,475 organizations);
- 2) Our Industry Newsletter (sent to over 4,750 emails weekly);

We then introduced Helpers Helping Others Outreach Team (HHOOT):

- 3) A Network of Volunteers, Teachers, Tutors & Mentors;
- 4) HHOOT's Diner – a place to feed & clothe the Homeless (open 4 of 7 days)

Next, we are planning:

- 5) A Community & Service Provider Bulletin Board (HRH's Forum) (pending);
- 6) A Network of Housing (done, check web site) & Job Suppliers (pending);
- 7) A HHOOT Safe-Haven Center (night rooms for the homeless);
- 8) A Homeless & ReEntry Conference & Training Center



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Information on Where to Get Information

➤ Homeless & ReEntry Helpers

- Indy's Homeless & ReEntry Helpers Resource Center
www.IndyHelpers.com – Walk-in's Welcome M-F from 10 AM to 4 PM

➤ Connect2Help - Dial 2-1-1

- Dial 2-1-1 or 317-926-4357, 24 hours a day (free & confidential)
www.Connect2Help.org

➤ CHIP's Handbook of Help for the Homeless

- To get your copy call 317-630-0853 or visit
www.CHIPindy.org

➤ MCCOY's EASY Book for the Youth

- To get your copy call 317-921-1266 or visit
www.mccooyouth.org

➤ CICOA's Resource Guide for Seniors, Persons with Disabilities and Family Caregivers

- To get your copy call 317-254-3660
www.cicoa.org



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HRH's Domain Names:

- IndyHelpers.com | IndianaHelpers.com | HomelessHelpers.com
- ReEntryHelpers.com | HelpersHelpingOthers.com | HHOOT.com

- Because most people that are homeless or that are in and out of our prisons and jails do not have access to the internet (other than the library), HRH's web site is designed to be used by members of their families, case workers, specialists, service providers, probation & parole officers, volunteers, teachers, tutors, mentors, businesses, pastors, chaplains & **HELPERS** of all kinds.
- HRH now has four "Referral Case Managers" that is available Monday thru Friday from 10:00 AM to 4:00 PM to help those in need. Walk-in's are always welcome.
 - Connect2Help is a call center that anyone can call 24 hours a day for help – Dial 2-1-1



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The seven most important components needed by every Homeless & ReEntry person required to keep them off the streets and/or from returning to prison/jail:

- 1) **Housing - A place to go, and/or to come home to**
 - With family members, friends, shelters, hotels, transitional & supportive housing, etc.
- 2) **Jobs/Employment - Full or part time**
 - Training, re-training, continuing education & placement for better paying jobs – They should have their G.E.D., and they must have an updated resume.
- 3) **Professional Support - (counseling and/or treatment for)**
 - Substance abuse, medical problems, mental health, anger management, self-esteem & character building, financial management, and sometimes legal help, etc.
- 4) **Family and/or Mentor Support - (faith or community based)**
 - Relationships and/or reunification - everyone needs someone they can depend on and talk to.
- 5) **Transportation -**
 - Bus passes, used autos, gas money, share ride programs
- 6) **Basic needs stuff like -**
 - Food, clothes, hygiene items, medicine, mailing address, email service, a cell phone, driver's license or state ID, Social Security Card, etc.
- 7) **Information - like what HRH's web site (access to the internet) or 2-1-1 has to offer**
 - They need to be able to find goods and services for themselves and/or find service providers, case workers, parole & probation officers and mentors that can help them obtain the above important components.



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(317) 547-0500 | 317-547-0700 Fax | Helpers@HHOOT.com

Need Help? Please Visit the
Community Services
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www.IndianaHelpers.com

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Welcome to HRH's & HHOOT's Web Site
Home of Indy's Community Resource Center (ICRC)
The Information & Referral Web Site & Resource Center that
Helps those in need and Supports those that Help those in need.

Thanks for visiting our All-in-One Resource Center that Our HELPERS are using to help those in need . . . If you are facing an emergency and are in imminent danger, please get to a phone and dial 9-1-1 immediately . . . If you, or someone you know is feeling suicidal, or you are facing a non

Need Help? Click Links Below to Search for Information, Goods & Services

1) Search for Services	2) Search by Organization	3) Search by Contact Name
4) Jobs, Housing & Schools (Over 200 Quick Reference Links)	5) Helpers Bulletin Board (List Things You Have to Offer or You Need)	6) Current & Upcoming Events (In the Homeless & ReEntry Industry)
7) HHOOT's Homeless Helpers (Meets the 2nd Tuesday of each month)	8) HRH's ReEntry Helpers (Meets the 2nd Thursday of each month)	9) HRH & HHOOT's Programs (List of Programs Offered by HRH & HHOOT)
10) Veterans Helpers (Where to get help for our Veterans)	11) Seniors Helpers (Find Help for our Seniors other than HRH)	12) Christian Emergency Network (Learn How to Help Others After a Disaster)

Please visit these links to learn about our Sponsors, our Next Events and view Pictures & Videos of our Past Events.
[HRH & HHOOT's Sponsors](#) | [R.S.V.P. HRH or HHOOT's Next Event](#) | [HHOOT's Pictures & Videos](#)

Power Point Presentations on: [HRH](#) | [ReEntry](#) | [HHOOT](#) | [HRH Housing Partners](#)





HHOOT's Helpers & HRH are currently helping those in need find and gain access to: 1) Food, clothing, water, and personal hygiene items; 2) Information on where they can go for jobs and help with some type of housing that will get them off the street into a safe environment; 3) Information on where they can get professional help such as counseling for mental health, medical problems, drug and alcohol problems; and 4) A friend they can develop a relationship with, someone they can pray with or just talk to about their daily needs. Everyone needs a friend they can confide in from time to time (spiritual or otherwise), even if it is just for a few minutes a day and **HHOOT's Helpers & HRH want to be there for them.**

HRH and HHOOT consider ourselves to be a Christian based organization that serve both secular and faith based communities but all faiths are always welcome at HHOOT's Diner & HRH.

Please Note: HRH's staff is not trained, qualified nor equipped to offer direct help to most people in need. HRH is an information gathering and referral service organization and not a provider of any monies, goods, or services other than providing information and referrals on how to get those monies, goods, or services. However, our Homeless Friends, ExOffenders, Veterans and Seniors are encouraged to contact one of HRH's Referral Case Managers, or come to one of our ReEntry classes and/or support groups for help.

Sign up for HRH's Weekly Newsletter

 Enter Your Email Address then click "Submit"

 Our God & Our Country Declaration of Independence	 Local Weather U.S. Constitution	 Donate HRH is a 501 (c) (3) The Bill of Rights	 Get Adobe Reader The Federalist Papers
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[Who are your Local Officials?](#) | [Who are your State Legislators?](#) | [Who are your Federal Legislators?](#) | [Form #1](#) (Revised 15Jun12 at 2300 by DEH)

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 For suggestions or questions regarding this Web site please contact Don Hawkins at: Hawkins@HHOOT.com or 317-547-0700 Fax
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This is what HRH's web site looks like.

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Please Note:

- HRH is an information gathering and referral service organization and not a provider of any monies, goods, or services other than providing information and referrals on how to get those monies, goods, or services.
- HRH's staff is not trained, qualified nor equipped to offer direct help to most people in need.
- When someone calls or stops by HRH's offices, HRH's Referral Case Managers will refer them to service providers that we believe are trained, qualified and equipped to offer them the help they need.



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If You Are A Provider of Services –

to those in our industry, we ask that you share yourself and your organization’s information with those that search our web site for the goods, services and information that they will need to help them succeed.

➤ To be listed on HRH’s web site:

Please visit our web site and click on the “Helpers Sign-Up” link at the top or the bottom of each page, then just follow the instructions.

- You will be assigned a “log-in” and “password” so you can have access to your file at any time, day or night, from any computer, anywhere.

Need Help? Please Visit the:
Road to ReEntry Resource Center
www.ReEntryHelpers.com

Need Help? Please Visit the:
Homeless & ReEntry Resource Center
www.IndyHelpers.com

Need Help? Please Visit the:
Community Services Resource Center
www.IndianaHelpers.com



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HRH & HHOOT's Vision is to:

Bring Businesses, Government,
Volunteers, Street Outreach,
Street Ministries & Service Providers
together to better serve

our **Homeless**, our **Seniors**, our **Veterans**,
and **Offenders & ExOffenders**
that are in & out of our Prisons & Jails.



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Chart showing how a HRH's Non-Profit Companies, in Partnership with, the Public (city & county) & Private Sector (investors) Can Help End Homelessness.

Homeless & ReEntry Helpers, Inc. (HRH) | Serving the Homeless, ExOffenders, Veterans & Our Seniors.
Information & Referral Services include: Web Site, Web Site Print-Outs, Email Newsletters, & Bulletin Board.
A Conference & Training Center for the Non-Profit Industry for Meetings, Classes & Case Management.

HRHD

HRH Development Corp.

Low-income housing for Homeless & ReEntry industry. Buys surplus properties from several non-profit programs. Sells, holds, leases, rents, and manages properties for HRH's Housing Partners (HRHHP)

HRHC

HRH Construction, Inc.

Create jobs by Refurbishing (rehab) surplus properties

HHOOT

Helpers Helping Others Outreach Team, Inc.

A collation of street outreach, street ministries & existing service providers that work directly with the homeless

HHOOT's

Safe-Haven Centers

(Proposed) Provide a safe environment where the homeless can get food, fellowship & info. (pre-shelters for building relationships)

HHOOT's Housing

Form a collation of businesses & churches to sponsor housing for ExOffenders, veterans, seniors & the homeless

HHOOT's Gathering

Sponsors special events for our homeless friends

HHOOT's Diner

Feeds, clothes & helps the homeless

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HHOOT's Primary Purpose . . .

- Is ensure that all the homeless persons we can find, have access to:
 1. Food, water, clothing, and personal hygiene items;
 2. Information on where they can get help with some type of housing that will get them off the street into a safe environment, such as shelters, transitional and supportive housing, etc.;
 3. Information on where they can get professional help such as counseling for mental health, medical problems, drug and alcohol addictions, etc., and;
 4. Someone they can start to develop a relationship with. Someone they can pray with or just talk to about their daily needs. Everybody needs a friend that they can confide in from time to time (spiritual or otherwise), even if it is just for a few minutes.



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HHOOT's Primary Goal . . .

- Is to bring together, educate, train and organize, as a TEAM, all new and existing volunteers, street outreach, street ministries, and service providers that work with, or want to work with, members of our homeless and reentry community in Indianapolis.
- Is for those TEAM Members to collectively abide by a set of guidelines that we, as a TEAM, have set for ourselves and our HELPERS.

“Bringing It All Together for the Homeless”
in a way that will be helpful and not hurtful.



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Shortly after HHOOT got started, we set in motion a Six Phase “Plan of Attack” to achieve HHOOT’s Primary Purpose & Goal.

- **Phase 1** – Started meeting (networking) regularly to inform, update & bring together street outreach & street ministries to better serve our homeless friends.
 - HHOOT’s Gathering was added (started in Aug for 16Oct10)
- **Phase 2** – Continue networking, organizing & informing outreach teams
 - HHOOT’s Diner was added (started in Nov10) (HOOT was formed 23Mar11)
- **Phase 3** – Document who the outreach teams & our homeless friends are
 - Take surveys to find out who can help & who needs what (Summer of ‘12)
- **Phase 4** – Directors will select “Team Managers” and “Steering Committee Members” to start formalize a plan to fulfill HHOOT’s Primary Purpose and HHOOT’s Primary Goal. Regular scheduled meetings will be necessary.
 - Directors, Managers & Members should be in place by (Fall of ‘12)
- **Phase 5** – New Management will review the results in Phase 3 and learn what services and service providers are necessary to start Phase 6
- **Phase 6** – Implement “Plan of Attack” to help our homeless friends (other than food & clothing) do whatever is necessary to get them off the street.



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At our first meeting on the 20th of May '10 we brought you up to date on:

- 1) What the below organizations have done in the past;
- 2) What they are doing now; and,
- 3) More importantly, what they plan to do in the future to help end homelessness in Indy.
 - **City of Indianapolis**
 - **Olgen Williams**, Deputy Mayor
 - **Coalition for Homelessness Intervention & Prevention (C.H.I.P.)**
 - **Michael Hurst**, Program Director
 - **Indianapolis Metropolitan Police Department (I.M.P.D.)**
 - **Robert Hipple**, Sergeant
 - **Horizon House**
 - **John Joannette**, Executive Director
 - **Homeless Initiative Program (H.I.P.)**
 - **Donnie Robinette**, Outreach Coordinator
 - **Wheeler Mission**
 - **Mike McKenzie**, Assistant Director
 - **Governor's Office of Faith Based Community Initiatives**
 - **Isaac Randolph**, Executive Director



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- At tonight's meeting you will be introduced to our **Helpers Helping Others Outreach Team** and learn how we all can start working together to better serve our homeless friends and neighbors living on the streets of Indianapolis.
- The introduction and formation of HHOOT is being developed over a several month period, giving us time to get to know each other before we start to grow.
 - 1st meeting was held on the 20th of May 2010 – Introduction of HHOOT, networking & got updated
 - All Future Meetings - Organizational & Networking
 - As of April 2011 HHOOT started meeting on the 2nd Tuesday of each month



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At Follow-Up Meetings We Will Be Bringing In:

- Other service providers, street outreach & street ministries that will introduced us to their organizations
- Organizations that Train Mentors
 - **Jeri Werner** – Trusted Mentors
 - **HRH** – ReEntry Prison Mentors
- Organizations that help organize organizations
 - **Merlin Gonzalez**, Executive Director of Faith Hope & Love
 - **Don Hawkins**, Executive Director, Homeless & ReEntry Helpers
- Special Guests
 - Anyone else that we can learn from to help us better serve our industry.



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Getting To Know Each Other:

- **We will hear from experienced street outreach groups:**
 - 1) what they have done, 2) what they are doing now, and,
 - 3) what their future plans are.
 - **Eric Howard**, Executive Director, Outreach, Inc.
 - **Don Beckwith**, Executive Director, H.O.O.P.
 - **Tom Pollack**, Pastor, Southern Baptist Missionary
 - **Brian Walls**, Executive Director, Tear Down the Walls
 - **Kathy Albright**, Director, Meet Me Under the Bridge
 - More, and newer street outreach organizations will be added
- **And more importantly, we will be discussing anything else you want to talk about.**



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We Need To Learn From Yours and Other Organizations:

- At each HHOOT meeting we will ask at least two or three service providers to make presentations to Our HELPERS that will inform and educate us on what they do and how we can help each other better serve the homeless.

We need to know “what to look for” while we are out there!

- Below are some “Topics” that we need to learn about that will benefit Our HELPERS in helping the homeless.
 - Emergency Shelters for: Homeless Men, Women, Children & Teens
 - Drug, Alcohol & Anger Management Counselors
 - Veteran & Senior Information
 - Medical & Mental Health Assistance
 - Food, Clothing, Personal Hygiene Items, Transitional Housing, etc.²⁰



My Introduction Notes to HHOOT (1 of 8):

- **Our Differences** - Volunteers, service providers, street outreach, and street ministry people need to set aside, our differences, our arrogance, our egos, our political affiliations, our differences in faith, color, or creed, and start working together to help our homeless friends.
- **We Know That** - Homelessness has no respect for age, sex, color, creed, religion, or political affiliation and that homeless people are everywhere. We know that some of us may just be one or two paychecks away from being homeless ourselves.
- **Not Everyone Wants Help** - We are aware that no matter what we do, there will always be those that will not “come in” from the streets for any reason, **at least for now**, no matter what we offer them, but that does not mean that we will not try, again and again to offer them help while they are out there.

My Introduction Notes to HHOOT (2 of 8):

- **Sharing Resources** - We need to start combining our “soft assets” such as: time, talent, experience, and knowledge to better serve our brothers and sisters on the streets.
 - While at the same time, everyone keeping their own identity and their “hard assets” such as money, food & supplies.
- **Working Together** – Coordinating our schedules and the locations we serve should be one of our top priorities.
 - We have too many street outreach groups going to the same location, and not enough going to other locations.
- By working together as a unified and organized team, I believe we can help solve some of the problems of the homeless that will eventually get them off the streets into a safer environment.
 - From there, they can work with professional service providers that can help them obtain the goods and services they will need to get back on their feet, and in time, get into permanent housing.

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My Introduction Notes to HHOOT (3 of 8):

- As street outreach volunteers (Our HELPERS) we need to learn how to help the homeless in a way that truly helps them, not harms them like some of the press has picked up on, making the word “Enablers” a dirty word.
- Have some of us done things that have been harmful in the past? I’m sure we have in some peoples eyes, but that also depends on who you ask. If you ask the homeless, most will say no; but if you ask the professional service providers, some will say yes.
 - We have heard that beauty is in the eyes of the beholder, well I submit to you that so is HELP. When you are the one that is needing the HELP, you really don’t care when and where that help comes from.



My Introduction Notes to HHOOT (4 of 8):

- As always, there is a right way and a wrong way to do just about everything; and helping the homeless is no exception. We, collectively, need to figure out the way that works best here in Indy.
 - Most of us are not really qualified or trained to help the homeless in ways they may need most, except spiritually of course. Most of you have that covered, but if we are going to truly offer them the help they need, we need to learn how to do it right, and more importantly “what to look for” when we are trying to help them.
- Our “Primary Job” is about building relationships, both secular and spiritual, and we need to make sure that we collectively try and stick to our “Primary Goal” of helping the homeless get all the help and information they need.

My Introduction Notes to HHOOT (5 of 8):

- The homeless we serve need to know they can trust us to do the right thing for them.
- We need to be able to identify their problems, and help them get the help they need.
- We know that most of them need help from professional service providers that can offer them a holistic approach to their specific set of problems, and hopefully our training should enable us to help direct most of them to the service providers that can best help them.
- We need to learn why we **should not** take them things like mattresses, firewood, butane burners & tanks, kerosene heaters, candles, food they can not open, etc.
- We also need to learn that we should not go to “their house” or “their camp” and set up a diner – **especially uninvited!**

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My Introduction Notes to HHOOT (6 of 8):

- **Our Community Needs You** - We believe that the more volunteers (we call Our HELPERS) that are properly trained and organized, the better we can help existing service providers, which in turn, can better help our homeless friends.
- **We Believe** - that with the addition of our new team members, we can provide enough trained HELPERS to achieve the City's and CHIP's goal in a shorter period of time for less money.
- **Indy's Team Members** – The homeless need the coordination of four different groups (Teams), three of which are now working together. CHIP, the City, and several service providers. They have started the process but they need help – **and that's why HHOOT was formed, to help organize that 4th team!**

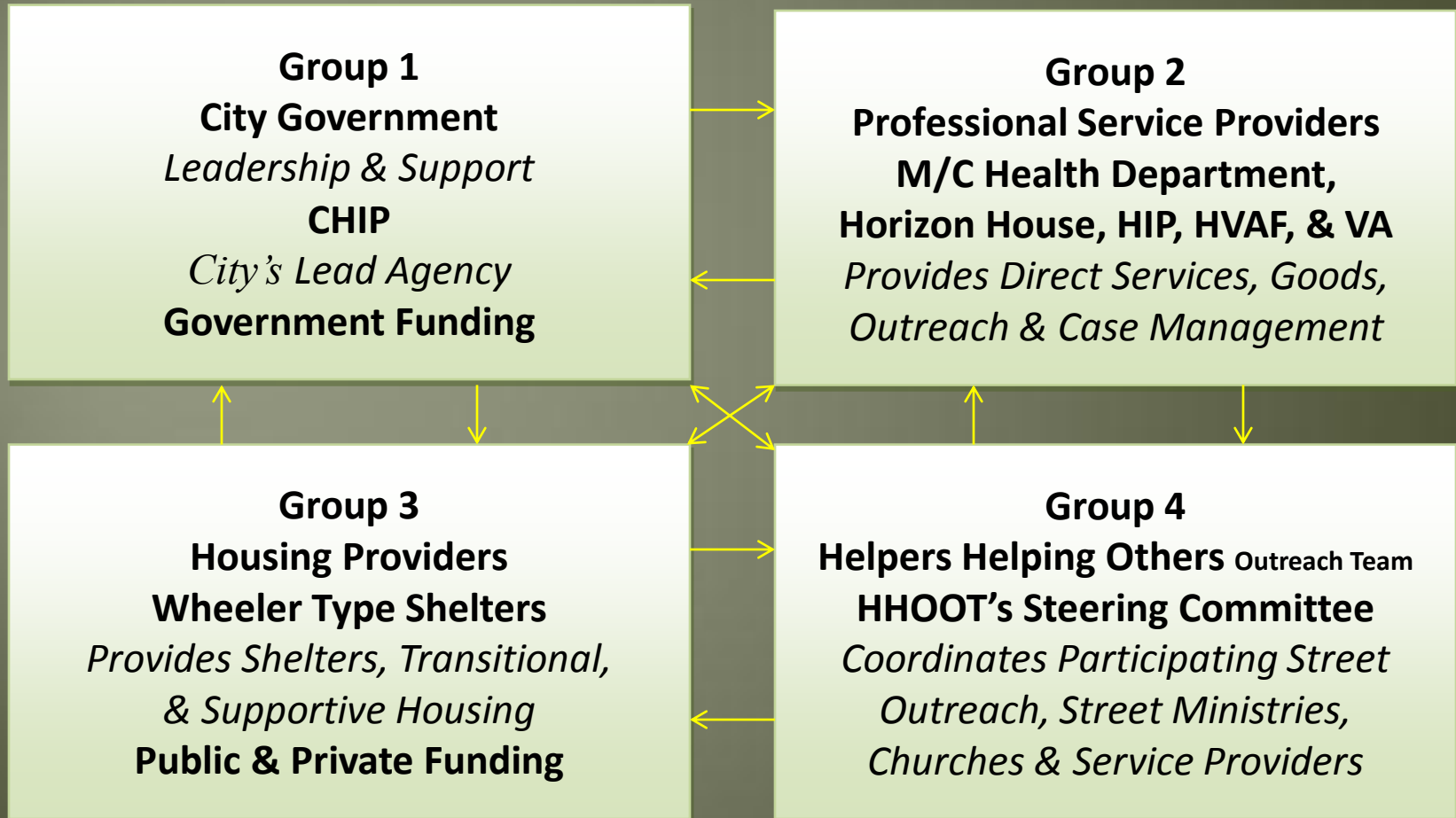


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Indy's Homeless Response Team (7 of 8)



Please Read HHOOT's Organizations Chart w/Notes on HRH's web site



My Introduction Notes to HHOOT (8 of 8):

- **The City & CHIP Can Not Do It All** - If there is any single thing we have already learned, it is that no one group, including our city government, can do it all themselves. They need the help of an organized team of community Volunteers (Our HELPERS) that are willing to work with the city as a Unified Team that can “Bring It All Together For The Homeless”, as well as for our community.
- **More Money** - It would be nice if the city had more money to solve all the problems for the homeless but they don't, and the homeless can not wait until the economy gets better. Volunteers working as HELPERS are needed to make up the difference.

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Enabler (1 of 2) (a term with a double meaning):

- 1. As a positive term**, it references patterns of interaction which allow individuals to develop and grow. These may be on any scale, for example within the family, or in wider society as "Enabling acts" designed to empower some group, or create a new authority for a (usually governmental) body.
- 2. In a negative sense**, enabling is also used in the context of problematic behavior, to signify dysfunctional approaches that are intended to help but in fact may perpetuate a problem. A common theme of enabling in this latter sense is that third parties take responsibility, blame, or make accommodations for a person's harmful conduct (often with the best of intentions, or from fear or insecurity which inhibits action). The practical effect is that the person themselves does not have to do so, and is shielded from awareness of the harm it may do, and the need or pressure to change. It is a major environmental cause of addiction.



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Enabler (2 of 2) :

- **HHOOT's version of the word "enabler"**, is to help someone obtain food, clothing, shelter, information, and a friend (relationship) with someone they know cares about them; so they can make it to the next day, enabling them to have a chance to develop and grow again.
 - Facing homelessness is and has always been one of societies ongoing problems. As Christians, the bottom line is, we will always be there to help those in need until this problem has been resolved, no matter which definition of Enabler you use!
- Jesus tells us to LOVE one another so we do.
Jesus tells us to HELP one another so we do.
 - Until the City and CHIP have "all" of our homeless friends off the streets of Indianapolis, we as Christians and HELPERS will honor HIS requests first.



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Previous Events:

➤ HHOOT's Gathering in Lawrence

- "Sermon on the Mount" was the theme
- Saturday October 16th 2010 from 11:00 AM to 5:00 PM
- Jenn Memorial Park, 10450 E. 63rd St. at Sunnyside in Lawrence
- We served over 75 homeless men, women & children
- We had over 75 volunteers that help out from several groups

➤ HHOOT's Gathering at Horizon Christian Fellowship

- "Fruit of the Spirit" was the theme
- Saturday April 30th 2011 from 11:00 AM to 5:00 PM
- Horizon Christian Fellowship in Lawrence on 99 acres
- We served over 230 homeless, men, women & children
- We had over 160 volunteers that helped out from several groups



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Upcoming Meetings:

- The information we have compiled from the first few months of meetings should be in place so we can start training classes in late 2012. Again, it is important that we are all on the “same page”.
- Everyone will always be emailed advanced drafts of any proposed changes to our rules and regulations that we plan to put in place.
- As always, we are open to suggestions for better and safer ways to help the homeless and those in need.
- Please email your suggestions or complaints at anytime to Don Hawkins at: Hawkins@HHOOT.com



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Finishing Up:

- Does anyone have any questions?
- Time permitting – Introduce other outreach groups & individuals that are in attendance tonight that we may have missed.
- If you would like to take an active part with HHOOT's Outreach Team and/or you would like to be a presenter at one of our upcoming meetings, please let us know.
- Make sure we have your correct contact information, especially your email address & Phone Numbers.
 - Email is the only way you will be notified of any upcoming meetings



Helpers Helping Others Outreach Team

www.IndyHelpers.com | 317-547-0500



Thanks for Coming Tonight.

➤ Our regularly scheduled meetings are:

- Date: The 2nd Tuesdays of each month
- Time: Networking starts at 5:30
(Meeting at 6:00) to 8:00 PM
- Place: HRH's offices at 918 E. Michigan St. 46202

➤ **HRH's & HHOOT's Contact Information:**

916 & 940 E. Michigan St. Indianapolis, IN 46202 USA

317-547-0500 **HRH** | 317-547-0700 **Fax**

HHOOT's Diner is now located at 940 E Michigan St.

Don Hawkins, *Executive Director*

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www.HHOOT.com & www.IndyHelpers.com **Web Site** 38

